

SPA Express Maintenance Contract



423 Aaron Street, Ste.A
Cotati, CA 94931
707-792-7797

This agreement dated _____ is made by and between _____ whose address is _____ referred to as

"Customer", AND Spa Express whose address is 423 Aaron Street, Suite A, Cotati, CA 94931 referred to as "Company" for the Spa located at _____.

Billing address if different from above location: _____.

_____ The length of this agreement is for the following time period: _____ thru _____. The purpose of this agreement is for Spa Express to perform spa maintenance service as described below, to above Customer for a fee, to be paid as described below.

1. Frequency of service:

Please check one option.

\$129 WEEKLY \$79 MONTHLY \$109 BI-MONTHLY \$139 QUARTERLY

a. These service options require the Customer to maintain the spa on the off weeks. Failure to perform standard tasks may result in unbalanced chemistry and increased cost to Customer.

b. Customer is not bound to the frequency of service but for the length of the agreement. Customer is entitled to change said frequency by notifying Spa Express within 30 days in advance of changing said frequency. Rates are subject to change.

c. Additional hours spent to maintain spa beyond the standard services listed may result in additional charges billed at the service rate/hour.

Please identify a preferred day of week:

MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY FLEXIBLE

* Please note Company will make every effort to accommodate CUSTOMER'S Preferred Day of the Week. However, Company reserves the right to perform its services on another day, if necessary.

2. Missed Service Calls: If your service calls or falls on a holiday or you need to reschedule we will move the maintenance to the following business day.

3. Services to be performed: *Prices listed are for included coverage zones.

With the exception of chemicals, all materials necessary for the above services are furnished by Spa Express. Additional services visits may be needed and billed extra above the normal service fees (e.g., storms, severe algae problems, bather overload and debris removal caused by another company). **Emergency maintenance service or drain and clean other than scheduled day will incur an additional \$139 fee.**

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Weekly \$129 a month*	Monthly \$79 a month*	Bi-Monthly \$109 a month*	Quarterly \$139 a quarter*
<ul style="list-style-type: none"> ● Test & Adjust Chemistry ● Clean Filter ● Vacuum bottom ● Wipe Down Spa Lip and Scum line ● Clean & Condition Cover ● Restock Needed Chemicals or Filters (separate billing) ● Picture Reference Per Visit ● Check program settings and Equipment Operation ● Between 3 & 6 months Add Enzyme Purge to clean pipes Drain and remove all water ,Shop vac Jets and Pipes , Polish and Clean spa ● Refill and balance water. 	<ul style="list-style-type: none"> ● Same services as weekly services provided on a monthly basis ● Quarterly services included & scheduled & performed between every 3rd and 6th month. 	<ul style="list-style-type: none"> ● Same services as monthly services provided on a monthly basis ● Quarterly services included & scheduled & performed between every 3rd and 6th month. 	<ul style="list-style-type: none"> ● Same services as bi-monthly services remove all water from spa ● Vacuum out jets with shop vac ● Polish and clean entire spa ● Clean filter ● Scrub both sides of cover ● Apply conditioner ● Refill Spa and start up ● Adjust chemistry

4. Chemicals: Chemicals are added each service visit from Customer's inventory. If Spa Express restocks chemicals there will be a separate billing attached.

5. Pricing: The Customer agrees to pay Spa Express the standard amount specified below for the frequency of service indicated above and any additional service performed by Spa Express.

6. Payment:

Billed. Payment for services for the month preceding are due the 1st or 15th of each month the services are to be delivered. Customer MUST pay via recurring credit/debit card. All additional services will be due upon completion of services rendered.

7. Disclaimer: Spa Express will not be responsible for any damage to property due to acts of nature, fire, vandalism, misuse or abuse. Spa Express is not responsible for the performance of any chemicals it does not sell. The Customer is responsible for maintaining the correct water level and keeping trees and plants trimmed away from the spa and equipment and maintaining equipment by authorizing annual service to equipment. Spa Express is not responsible for any damages or deterioration caused by failure of Customer to perform other services recommended by Spa Express or by failure of Customer to properly maintain spa and equipment between visits.

Name/Company: _____

Main # _____ Work # _____

Service Address: _____

Email: _____

Signature: _____ Date: _____

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Congratulations on your decision to keep your spa clean and in hot water!

Please complete all applicable information on this payment form to start your maintenance schedule.. You will receive a confirmation email and schedule or maintenance as well as a receipt of payment once the first payment is processed.

Return this form via;

Mail: SPA Express
423 Aaron Street, Suite A
Cotati, CA 94931

FAX: 707-581-7355

EEmail: michelle@spaexpress.net

- **MONTHLY CHARGE** VISA / MASTERCARD / AMERICAN EXPRESS / DEBIT CARD with Visa/MC symbol

* Circle your choice of card.

CREDIT CARD #: _____

EXP: _____

3 DIGITS ON BACK : _____

BILLING ADDRESS: _____

NAME (as it appears on card) : _____

* I authorize Derek Baum of Spa Express to charge my credit card every month in the amount of:

\$129 a month

\$79.00 a month

\$109.00 a month

\$139 a quarter

Signature: _____

Date: _____